

Benefits Handbook Date July 1, 2014

# **Contact Information**

## Marsh & McLennan Companies



# Contact Information

*For questions not answered in this handbook, or to follow up on a claim, learn more about a network, etc., please use the contact information below.*

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## For questions about...

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### Medical

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#### Aetna

**Exclusive Provider Organization (EPO)**

#### **Claims Administrator**

Aetna  
P.O. Box 843  
Blue Bell, PA 19422-0843  
Phone: +1 866 210 7858  
Website: [www.aetna.com/docfind/custom/mmc](http://www.aetna.com/docfind/custom/mmc)  
Group #: 876230

(Be sure to check your claim form or instructions for the address of the claims processing office.)

#### **Pharmacy Benefits Manager**

Express Scripts  
P.O. Box 2187  
Lee's Summit, MO 64063-2187  
Phone: 800-987-8360  
Website: [www.express-scripts.com](http://www.express-scripts.com)  
Group #: MMCRX05

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**Anthem BCBS Exclusive Provider Organization (EPO)**

#### **Claims Administrator**

Anthem BCBS  
P.O. Box 5076  
Middletown, N.Y. 10940  
Phone: +1 855 570 1150\*  
Website: [www.anthem.com](http://www.anthem.com)  
Group #: 295648

\*For inquiries regarding services or benefits prior to January 1, 2014, call +1 866 219 8695.

(Be sure to check your claim form or instructions for the address of the claims processing office.)

#### **Pharmacy Benefits Manager**

Express Scripts  
P.O. Box 2187  
Lee's Summit, MO 64063-2187  
Phone: +1 800 987 8360  
Website: [www.express-scripts.com](http://www.express-scripts.com)  
Group #: MMCRX05

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<b>For questions about...</b>	
<b>CA North and South – Kaiser Foundation Health Plan</b>	<p><b><i>Claims Administrator</i></b>            Kaiser Permanente            393 East Walnut Street            Pasadena, CA 91188            Phone: +1 800 464 4000            Website: <a href="http://www.kaiserpermanente.org">www.kaiserpermanente.org</a>            Northern California Group #: 8656            Southern California Group #: 102756</p>
<b>Consumer Directed Health Plan (CDHP)</b>	<p><b><i>Claims Administrator</i></b>            Aetna            P.O. Box 843            Blue Bell, PA 19422-0843            Phone: +1 866 210 7858            Website: <a href="http://www.aetna.com/docfind/custom/mmc">www.aetna.com/docfind/custom/mmc</a>            Group #: 876230            (Be sure to check your claim form or instructions for the address of the claims processing office.)            Fax: +1 952 594 6500</p> <p><b><i>Pharmacy Benefits Manager</i></b>            Express Scripts            P.O. Box 2187            Lee's Summit, MO 64063-2187            Phone: +1 800 987 8360            Website: <a href="http://www.express-scripts.com">www.express-scripts.com</a>            Group #: MMCRX05</p>
<b>HMSA's Health Plan Hawaii Plus HMO</b>	<p><b><i>Claims Administrator</i></b>            HMSA            P.O. Box 860            Honolulu, HI 96808-0860            Phone: +1 808 948 6372            Website: <a href="http://www.hmsa.com">www.hmsa.com</a>            Group #: 96770-1 and 96770-3 (COBRA)            (Be sure to check your claim form or instructions for the address of the claims processing office.)</p>
<b>HMSA's Preferred Provider Plan</b>	<p><b><i>Claims Administrator</i></b>            HMSA            P.O. Box 860            Honolulu, HI 96808-0860            Phone: +1 808 948 6111            Website: <a href="http://www.hmsa.com">www.hmsa.com</a>            Group #: 96770-1 and 96770-3 (COBRA)            (Be sure to check your claim form or instructions for the address of the claims processing office.)</p>

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**For questions about...**


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**Preferred Provider  
Organization (PPO)**
***Claims Administrator***

Aetna  
 P.O. Box 843  
 Blue Bell, PA 19422-0843  
 Phone: +1 866 210 7858  
 Website: [www.aetna.com/docfind/custom/mmc](http://www.aetna.com/docfind/custom/mmc)  
 Group #: 876230

(Be sure to check your claim form or instructions for the address of the claims processing office.)

***Pharmacy Benefits Manager***

Express Scripts  
 P.O. Box 2187  
 Lee's Summit, MO 64063-2187  
 Phone: 800-987-8360  
 Website: [www.express-scripts.com](http://www.express-scripts.com)  
 Group #: MMCRX05

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**United Health Care  
Exclusive Provider  
Organization (EPO)**
***Claims Administrator***

United Healthcare  
 P.O. Box 740800  
 Atlanta, GA 30374-0800  
 Phone: +1 866 540 5954  
 Website: [www.myuhc.com/groups/mmc](http://www.myuhc.com/groups/mmc)  
 Group #: 098400

(Be sure to check your claim form or instructions for the address of the claims processing office.)

***Pharmacy Benefits Manager***

Express Scripts  
 P.O. Box 2187  
 Lee's Summit, MO 64063-2187  
 Phone: +1 800 987 8360  
 Website: [www.express-scripts.com](http://www.express-scripts.com)  
 Group #: MMCRX05

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**For questions about...**


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**Trion*****COBRA Administrator***

For election forms and premium payments:

Trion Group, Inc.  
P.O. Box 2672  
Omaha, NE 68108-2672

For all other correspondence:

Trion Group, Inc.  
2300 Renaissance Boulevard  
King of Prussia, PA 19406

Phone: +1 866 324 4087, any business day, 8:30 a.m. to 5:30 p.m., Eastern time.

Website: <http://www.cobra-link.com/>

***Retiree Medical Billing Administrator***

Trion Group, Inc.  
Phone: +1 866 324 4087, any business day, 8:30 a.m. to 5:30 p.m., Eastern time.

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**Retiree Medical****Comprehensive Medical Plan (CMP)*****Claims Administrator***

United Healthcare  
P.O. Box 740800  
Atlanta, GA 30374-0800  
Phone: +1 800 645 6555  
Website: [www.myuhc.com/groups/mmc](http://www.myuhc.com/groups/mmc)  
Group #: 98400

(Be sure to check your claim form or instructions for the address of the claims processing office.)

***Pharmacy Benefits Manager***

Express Scripts  
P.O. Box 2187  
Lee's Summit, MO 64063-2187  
Phone: +1 800 987 8360  
Website: [www.express-scripts.com](http://www.express-scripts.com)  
Group #: MMCRX05

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**Dental****Dental Plan*****Claims Administrator***

Metropolitan Life Insurance Company (MetLife)  
One Madison Avenue  
New York, NY 10010  
Phone: +1 800 942 0854  
Website: [www.metlife.com/mybenefits](http://www.metlife.com/mybenefits) (enter "Marsh & McLennan Companies" in the form to enter your company name)  
Group #: 302176

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**For questions about...**


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**Vision**


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<b>Vision Care Plan</b>	VSP Phone: +1 800 877 7195 Email: <a href="http://www.vsp.com">www.vsp.com</a> Online chat: <a href="http://www.vsp.com">www.vsp.com</a> Group #: 12222153
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<b>Vision Discount Program</b>	VSP Phone: +1 800 877 7195 Email: <a href="http://www.vsp.com">www.vsp.com</a> Online chat: <a href="http://www.vsp.com">www.vsp.com</a> Group #: 12235617
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**Spending Accounts**


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<b>Dependent Care Flexible Savings Account</b>	<b>Claims Administrator</b> PayFlex Systems, USA P.O. Box 4000 Richmond, KY 40476-4000 Phone: +1 888 678 8242 Fax: +1 888 238 3539 Website: <a href="http://www.aetna.com/docfind/custom/mmc">www.aetna.com/docfind/custom/mmc</a> Group #: 876230
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<b>Health Care Flexible Savings Account</b>	<b>Claims Administrator</b> PayFlex Systems, USA P.O. Box 4000 Richmond, KY 40476-4000 Phone: +1 888 678 8242 Fax: +1 888 238 3539 Website: <a href="http://www.aetna.com/docfind/custom/mmc">www.aetna.com/docfind/custom/mmc</a> Group #: 876230
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<b>Health Savings Account (HSA)</b>	<b>Claims Administrator</b> PayFlex Systems, USA P.O. Box 4000 Richmond, KY 40476-4000 Phone: +1 888 678 8242 Fax: +1 888 238 3539 Website: <a href="http://www.aetna.com/docfind/custom/mmc">www.aetna.com/docfind/custom/mmc</a> Group #: 876230
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<b>Limited Purpose Health Care Flexible Savings Account</b>	<b>Claims Administrator</b> PayFlex Systems, USA P.O. Box 4000 Richmond, KY 40476-4000 Phone: +1 888 678 8242 Fax: +1 888 238 3539 Website: <a href="http://www.aetna.com/docfind/custom/mmc">www.aetna.com/docfind/custom/mmc</a> Group #: 876230
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**For questions about...**

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**Insurance**

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**Basic Life Insurance Plan*****Claims Administrator***

Metropolitan Life Insurance Company  
200 Park Avenue  
New York, NY 10166  
Group #: 1098400

(Be sure to check your claim form for the address of the claims processing office.)

***Contacts*****For general information:**

Employee Service Center  
Phone: +1 866 374 2662, any business day, 8 a.m. to 8 p.m., Eastern time.

**For filing a claim:**

MetLife  
Group Life Claims  
P.O. Box 3016  
Utica, NY 13504

**For appealing a claim:**

MetLife  
Group Life Claims  
P.O. Box 3016  
Utica, NY 13504

**For converting your coverage:**

Metropolitan Life Insurance Company  
Phone: +1 877 431 1167

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**For questions about...**

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**Business Travel Accident  
Insurance Plan*****Claims Administrator***

National Union Fire Insurance Company of Pittsburgh, PA, a division  
of American International Group (AIG)

AIG Claims

P.O. Box 25987

Shawnee Mission, KS 66225

Phone: +1 800 551 0824

Policy Number: GTP 9129189-A

***Contacts*****For filing a claim:**

National Union Fire Insurance Company of Pittsburgh, PA, a division  
of American International Group (AIG)

AIG Claims

P.O. Box 25987

Shawnee Mission, KS 66225

Phone: +1 800 551 0824

**For appealing a claim**

National Union Fire Insurance Company of Pittsburgh, PA, a division  
of American International Group (AIG)

AIG Claims

P.O. Box 25987

Shawnee Mission, KS 66225

Phone: +1 800 551 0824

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**For questions about...**


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**Dependent Children Life Insurance Plan****Claims Administrator**

Metropolitan Life Insurance Company  
 200 Park Avenue  
 New York, NY 10166  
 Group #: 0100212

**Contacts****For general information:**

Employee Service Center  
 Phone: +1 866 374 2662, any business day, 8 a.m. to 8 p.m., Eastern time.

**For filing a claim:**

Metropolitan Life Insurance Company  
 Claims Office  
 One Madison Avenue  
 New York, NY 10010-3690

**For appealing a claim:**

Metropolitan Life Insurance Company  
 Claims Office  
 One Madison Avenue  
 New York, NY 10010-3690

**For converting your coverage:**

Metropolitan Life Insurance Company  
 Phone: +1 877 431 1167  
 Website: [www.metlife.com/metlife-advice](http://www.metlife.com/metlife-advice)

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**Group Umbrella Liability Insurance Plan**

Mercer Health & Benefits Administration  
 Phone: +1 800 225 2265, any business day, 8 a.m. to 6 p.m. Eastern time.  
 Website: [www.mmcvoluntarybenefits.com](http://www.mmcvoluntarybenefits.com)  
 Group #: GPE-157342816

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**For questions about...**


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**Long Term Care Insurance Plan**
**Claims Administrator**

Genworth Life Insurance Company  
 Group Processing Center – Marsh & McLennan Companies  
 P.O. Box 64010  
 St. Paul, MN 55164-0010  
 Telephone: +1 800 416 3624  
 Policy Numbers: 11034 and 11035

**Contacts**
**For filing a claim:**

Genworth Life Insurance Company  
 Group Processing Center – Marsh & McLennan Companies  
 P.O. Box 64010  
 St. Paul, MN 55164-0010

**For appealing a claim:**

Genworth Life Insurance Company  
 Group Processing Center – Marsh & McLennan Companies  
 P.O. Box 64010  
 St. Paul, MN 55164-0010

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**Optional Life Insurance Plan**
**Claims Administrator**

Metropolitan Life Insurance Company  
 200 Park Avenue  
 New York, NY 10166  
 Group #: 0100212

**Contacts**
**For general information:**

Employee Service Center  
 Phone: +1 866 374 2662, any business day, 8 a.m. to 8 p.m., Eastern time.

**For filing a claim:**

MetLife  
 Group Life Claims  
 P.O. Box 3016  
 Utica, NY 13504

**For appealing a claim:**

MetLife  
 Group Life Claims  
 P.O. Box 3016  
 Utica, NY 13504

**For converting your coverage:**

Metropolitan Life Insurance Company  
 Phone: +1 877 431 1167

**For continuing your coverage through portability:**

Metropolitan Life Insurance Company  
 Phone: +1 877 431 1167

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**For questions about...**

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**Personal Accident  
Insurance Plan*****Claims Administrator***

National Union Fire Insurance Company, a Chartis Company  
32 Old Slip, 22<sup>nd</sup> Floor  
New York, New York 10005  
Phone: +1 646 857 1589  
Active Group #: 9131403  
Retired Group #: 8062289

(Be sure to check your claim form for the address of the claims processing office.)

***Contacts*****For filing a claim:**

Chartis  
A&H Claims Division  
P.O. Box 25987  
Shawnee Mission, KS 66225  
Phone: +1 800 551 0824

**For appealing a claim**

Chartis  
A&H Claims Division  
P.O. Box 25987  
Shawnee Mission, KS 66225  
Phone: +1 800 551 0824

**For converting your coverage**

Chartis  
c/o Reuben Warner Associates  
1655 Richmond Avenue  
Staten Island, New York 10312  
Phone: +1 800 421 3005

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**For questions about...**

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Personal Life Insurance  
Plan

***Claims Administrator***

Unum  
1 Fountain Square  
Chattanooga, TN 37402  
Phone: +1 800 635 5597  
Group #: 0008604789

***Contact:***

Mercer Health & Benefits Administration  
Phone: +1 800 225 2265

***Contacts*****For filing a claim:**

Unum  
The Benefits Center  
P.O. Box 100158  
Columbia, SC 29202-3158  
Phone: +1 800 635 5597  
Fax: +1 800 447 2498

**For appealing a claim:**

Unum  
The Benefits Center  
Appeals Unit – 1 North  
P.O. Box 180136  
Chattanooga, TN 37401-3030  
Fax: +1 423 755 8383

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**For questions about...**

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**Spouse Life Insurance Plan*****Claims Administrator***

Metropolitan Life Insurance Company  
 200 Park Avenue  
 New York, NY 10166  
 Group #: 0100212

(This is the main business address of the Administrator. Be sure to check your claim form or instructions for the address of the claims processing office.)

***Contacts*****For general information:**

Employee Service Center  
 Phone: +1 866 374 2662, any business day, 8 a.m. to 8 p.m., Eastern time.

**For filing a claim:**

MetLife  
 Group Life Claims  
 P.O. Box 3016  
 Utica, NY 13504

**For appealing a claim:**

MetLife  
 Group Life Claims  
 P.O. Box 3016  
 Utica, NY 13504

**For converting your coverage:**

Metropolitan Life  
 Phone: +1 877 431 1167  
 Website: [www.metlife.com/metlife-advice](http://www.metlife.com/metlife-advice)

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**Disability**

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**Basic Long Term Disability*****Claims Administrator***

The Hartford Life Insurance Companies  
 P.O. Box 946710  
 Maitland, FL 32794-6710  
 Phone: +1 800 303 9744  
 Fax: +1 407 919 6329  
 Group #: 83082035

**For filing a claim:**For regular mail:

The Hartford  
 P.O. Box 14306  
 Lexington, KY 40512-4306

For overnight mail:

The Hartford – Maitland Disability  
 2432 Fortune Drive  
 Lexington, KY 40509

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**For questions about...**


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Long Term Disability  
 Bonus Income Plan

**Claims Administrator**

The Hartford Life Insurance Companies  
 P.O. Box 946710  
 Maitland, FL 32794-6710  
 Phone: +1 800 303 9744  
 Fax: +1 407 919 6329  
 Group #: 83082035

**For filing a claim:**For regular mail:

The Hartford  
 P.O. Box 14306  
 Lexington, KY 40512-4306

For overnight mail:

The Hartford – Maitland Disability  
 2432 Fortune Drive  
 Lexington, KY 40509

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Optional Long Term  
 Disability

**Claims Administrator**

The Hartford Life Insurance Companies  
 P.O. Box 946710  
 Maitland, FL 32794-6710  
 Phone: +1 800 303 9744  
 Fax: +1 407 919 6329  
 Group #: 83082036

**For filing a claim:**For regular mail:

The Hartford  
 P.O. Box 14306  
 Lexington, KY 40512-4306

For overnight mail:

The Hartford – Maitland Disability  
 2432 Fortune Drive  
 Lexington, KY 40509

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Short Term Disability

**Claims Administrator**

The Hartford Life Insurance Companies  
**Employee Service Center**  
 (Leave Management Team)  
 +1 866 374 2662 Prompt #7

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**For questions about...**


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**Investment and Savings**


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**Employee Stock Purchase Plan** For more information after stock is purchased, contact the Plan's service provider, Morgan Stanley:

Morgan Stanley Wealth Mgmt  
 Global Stock Plan Services  
 4343 Easton Commons, 2<sup>nd</sup> Floor  
 Columbus, OH 43219  
 Phone: +1 877 281 3287 or +1 801 617 7417  
 Website: www.benefitaccess.com

**Contacts**
**Outside the United States:**

North and South America: +1 801 617 7417  
 Europe/Middle East: 34 93 316 5997  
 Australia, Asia/Pacific Region: 61 3 9188 2079

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**Benefit Equalization Plan** Plan Administrator – Benefit Equalization Plan  
 c/o Global Benefits Department, 6<sup>th</sup> Floor  
 Marsh & McLennan Companies, Inc.  
 Waterfront Corporate Center  
 121 River Street  
 Hoboken, NJ 07030-5794

**For appealing a claim:**

Plan Administrator – Benefit Equalization Plan  
 c/o Global Benefits Department, 6<sup>th</sup> Floor  
 Marsh & McLennan Companies, Inc.  
 Waterfront Corporate Center  
 121 River Street  
 Hoboken, NJ 07030-5794

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**Marsh & McLennan Companies Retirement Plan**

**Contacts**
**For filing a claim:**

Plan Administrator – Marsh & McLennan Companies Retirement Plan  
 c/o Global Benefits Department, 6<sup>th</sup> Floor  
 Marsh & McLennan Companies, Inc.  
 Waterfront Corporate Center  
 121 River Street  
 Hoboken, NJ 07030-5794

**For appealing a claim:**

Plan Administrator – Marsh & McLennan Companies Retirement Plan  
 c/o Global Benefits Department, 6<sup>th</sup> Floor  
 Marsh & McLennan Companies, Inc.  
 Waterfront Corporate Center  
 121 River Street  
 Hoboken, NJ 07030-5794

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<b>For questions about...</b>	
<b>Mercer HR Services Retirement Plan</b>	<p><b>Contacts</b></p> <p><b>For filing a claim:</b>  Plan Administrator – Mercer HR Services Retirement Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River St.  Hoboken, NJ 07030-5794</p> <p><b>For appealing a claim</b>  Plan Administrator – Mercer HR Services Retirement Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River St.  Hoboken, NJ 07030-5794</p>
<b>Marsh &amp; McLennan Companies 401(k) Savings &amp; Investment Plan</b>	<p><b>Contacts</b></p> <p><b>For filing a claim:</b>  Plan Administrator – Marsh &amp; McLennan Companies 401(k) Savings &amp; Investment Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River Street  Hoboken, NJ 07030-5794</p> <p><b>For appealing a claim:</b>  Plan Administrator – Marsh &amp; McLennan Companies 401(k) Savings &amp; Investment Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River Street  Hoboken, NJ 07030-5794</p>



<b>For questions about...</b>	
<b>MMA 401(k) Savings &amp; Investment Plan</b>	<p><b>Contacts</b></p> <p><b>For filing a claim:</b>  Plan Administrator – MMA 401(k) Savings &amp; Investment Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River Street  Hoboken, NJ 07030-5794</p> <p><b>For appealing a claim:</b>  Plan Administrator – MMA 401(k) Savings &amp; Investment Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River Street  Hoboken, NJ 07030-5794</p>
<b>Supplemental Savings &amp; Investment Supplemental Plan</b>	<p><b>Contacts</b></p> <p><b>For filing a claim:</b>  Plan Administrator – Supplemental Savings &amp; Investment Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River Street  Hoboken, NJ 07030-5794</p> <p><b>For appealing a claim:</b>  Plan Administrator – Supplemental Savings &amp; Investment Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River Street  Hoboken, NJ 07030-5794</p>
<b>Supplemental Retirement Plan</b>	<p>Plan Administrator – Supplemental Retirement Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River Street  Hoboken, NJ 07030-5794</p> <p><b>For appealing a claim:</b>  Plan Administrator – Supplemental Plan  c/o Global Benefits Department, 6<sup>th</sup> Floor  Marsh &amp; McLennan Companies, Inc.  Waterfront Corporate Center  121 River Street  Hoboken, NJ 07030-5794</p>

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**For questions about...**


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**Employee Programs  
and Policies**


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**Choice Auto and Home  
Insurance Program**

To receive a quote, apply for coverage, or ask questions:  
 Contact: Mercer Health & Benefits Administration  
 Phone: +1 800 225 2265, any business day, 8 a.m. to 6 p.m.  
 Eastern time. If you live in Massachusetts, call +1 800 999 6642.  
 Website: [www.mmcvoluntarybenefits.com](http://www.mmcvoluntarybenefits.com)

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**Best Doctors Program**
***Claims Administrator***

Best Doctors  
 1 Boston Place, 32<sup>nd</sup> Floor  
 Boston, MA 02108  
 Phone: +1 866 904 0910  
 Website: [www.bestdoctors.com/healthymemmc](http://www.bestdoctors.com/healthymemmc)

***Contacts***
**For filing a claim:**

Best Doctors  
 1 Boston Place, 32<sup>nd</sup> Floor  
 Boston, MA 02108

**For appealing a claim:**

Best Doctors  
 1 Boston Place, 32<sup>nd</sup> Floor  
 Boston, MA 02108

**For COBRA coverage:**

Trion  
 Phone: +1 866 324 4087

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**For questions about...**


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**Employee Assistance  
Program (EAP)**
**Claims Administrator**

CIGNA Behavioral Health  
3636 Nobel Drive Suite 150  
San Diego, CA 92122  
Phone: +1 800 382 3432

**Contacts**
**For filing a claim:**

CIGNA Behavioral Health  
3636 Nobel Drive Suite 150  
San Diego, CA 92122

**For appealing a claim:**

CIGNA Behavioral Health  
3636 Nobel Drive Suite 150  
San Diego, CA 92122

**For COBRA coverage:**

Trion  
Phone: +1 866 324 4087

Website: Go to the PeopleLink ([www.mmcpeoplelink.com](http://www.mmcpeoplelink.com)) guest page and click **CIGNA's Employee Assistance Program** under **Work/Life Balance** in the left navigation bar. The Employer ID to access the site is: **mmc**.

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**Family Resource Program**

LifeCare

Phone: +1 800 873 4636

**Note:** If you access the LifeCare website via PeopleLink ([www.mmcpeoplelink.com](http://www.mmcpeoplelink.com)), your Screen Name and Password should each pre-populate with MMCUSER. If the Screen Name and Password are not pre-populated, to access the LifeCare website, enter MMCUSER as both your Screen Name and Password.

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**Bright Horizons Back-up  
Care Advantage Program**

Back-up Care Advantage Program

Phone: +1 877 242 2737 – 24 hours a day, 7 days a week

Website: Go to the PeopleLink ([www.mmcpeoplelink.com](http://www.mmcpeoplelink.com)) guest page and click Back-up Care Advantage Program under Work/Life Balance in the left navigation bar. Or visit [www.backup.brighthorizons.com](http://www.backup.brighthorizons.com).

The login information for the website is as follows: username = MMCo and password = 4Backup.

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**For questions about...**


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**Health Advocate Program*****Claims Administrator***

Health Advocate  
 3043 Walton Road, Suite 150  
 Plymouth Meeting, PA 19426  
 Phone: +1 866 799 2488  
 Website: [www.healthadvocate.com/healthymemmc](http://www.healthadvocate.com/healthymemmc)

***Contacts*****For filing a claim:**

Health Advocate  
 3043 Walton Road, Suite 150  
 Plymouth Meeting, PA 19426

**For appealing a claim:**

Health Advocate  
 3043 Walton Road, Suite 150  
 Plymouth Meeting, PA 19426

**For COBRA coverage:**

Trion  
 Phone: +1 866 324 4087

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**Healthroads Program*****Claims Administrator***

Healthroads  
 P.O. Box 509040  
 San Diego, CA 92150-9040  
 Phone: +1 877 330 2746  
 Email: [service@healthroads.com](mailto:service@healthroads.com)  
 Website: [www.Healthyroads.com](http://www.Healthyroads.com)

***Contacts*****For filing a claim:**

Healthroads  
 Attn: Customer Service Department  
 P.O. Box 509040  
 San Diego, CA 92150-9040  
 Phone: +1 877 330 2746  
 Email: [service@healthroads.com](mailto:service@healthroads.com)

**For appealing a claim:**

Healthroads  
 Attn: Appeals and Grievance Department  
 P.O. Box 509040  
 San Diego, CA 92150-9040  
 Phone: +1 877 330 2746  
 Email: [service@healthroads.com](mailto:service@healthroads.com)

**For COBRA coverage:**

Trion  
 Phone: +1 866 324 4087

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<b>For questions about...</b>	
<b>HelloWallet</b>	<p>HelloWallet  Hours: Any business day, 10:00 a.m. – 7:00 p.m. Eastern time.  Phone: +1 866 554 3556  Website: <a href="http://www.hellowallet.com/mmc">www.hellowallet.com/mmc</a>  Email: <a href="mailto:support@hellowallet.com">support@hellowallet.com</a></p>
<b>Identity Theft Protection Benefit Program</b>	<p>InfoArmor  7001 N. Scottsdale Road  Suite 2020  Scottsdale, AZ 85253  Phone: +1 800 225 2265  Website: <a href="http://www.mmcvoluntarybenefits.com">www.mmcvoluntarybenefits.com</a></p>
<b>Legal Assistance Plan</b>	<p><b><i>Claims Administrator</i></b>  Hyatt Legal Plans, Inc.  1111 Superior Avenue  Cleveland, OH 44114-2507  Phone: +1 800 821 6400  Website: <a href="http://www.legalplans.com">www.legalplans.com</a>  Group #: 130  (This is the main business address for the Administrator. Be sure to check your claim form or instructions for the address of the claims processing office.)</p> <p><b><i>Contacts</i></b></p> <p><b>For filing a claim:</b>  Hyatt Legal Plans, Inc.  1111 Superior Avenue  Cleveland, OH 44114-2507</p> <p><b>For appealing a claim:</b>  Hyatt Legal Plans, Inc.  1111 Superior Avenue  Cleveland, OH 44114-2507</p> <p><b>For converting your coverage:</b>  Hyatt Legal Plans, Inc.  Phone: +1 800 821 6400  Website: <a href="http://www.legalplans.com">www.legalplans.com</a></p>
<b>Matching Gifts to Education Program</b>	<p>Marsh &amp; McLennan Companies Matching Gifts to Education Program  Phone: +1 877 427 4483  Fax: +1 609 799 8019  Email: <a href="mailto:mmc@easymatch.com">mmc@easymatch.com</a></p>
<b>Pet Insurance Plan</b>	<p>Veterinary Pet Insurance, Co. (VPI)  Phone: +1 800 225 2265  Website: <a href="http://www.petinsurance.com/affiliates/mmc_pr">www.petinsurance.com/affiliates/mmc_pr</a></p>
<b>Scholarship Program</b>	<p>National Merit Scholarship Corporation  Phone: +1 847 866 5100</p>

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<b>For questions about...</b>	
<b>Transportation Reimbursement Incentive Program (TRIP)</b>	WageWorks Phone: +1 877 924 3967, any business day, from 9 a.m. to 8 p.m. Eastern time Website: <a href="http://www.wageworks.com">www.wageworks.com</a> Group #: 1732
<b>Tuition Assistance</b>	Contact your Human Resources representative or your manager.

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