

Benefits Handbook Date November 1, 2019

Contact Information

Marsh & McLennan Companies



Contact Information

For questions not answered in this handbook, or to follow up on a claim, learn more about a network, etc., please use the contact information below.

For questions about...

Medical

Aetna

Claims Administrator

Aetna
 P.O. Box 981106
 El Paso, TX 79998-1106
 Phone: +1 866 210 7858
 Website: www.aetna.com
 Group #: 868802

(Be sure to check your claim form or instructions for the address of the claims processing office.)

Pharmacy Benefits Manager

Express Scripts
 P.O. Box 2187
 Lee's Summit, MO 64063-2187
 Phone: +1 800 987 8360
 Website: www.express-scripts.com
 Group #: MMCRX05

**Anthem BlueCross
 BlueShield**

Claims Administrator

Anthem BlueCross BlueShield
 P.O. Box 105187
 Atlanta, GA 30348-5187
 Phone: +1 855 570 1150
 Website: www.anthem.com
 Group #: 003330152

(Be sure to check your claim form or instructions for the address of the claims processing office.)

Pharmacy Benefits Manager

Express Scripts
 P.O. Box 2187
 Lee's Summit, MO 64063-2187
 Phone: +1 800 987 8360
 Webster: www.express-scripts.com
 Group #: MMCRX05

 For questions about...

Kaiser***Claims Administrator*****Kaiser Permanente – Northern and Southern CA**

Kaiser Foundation Health Plan, Inc.
 Special Services Unit
 P.O. Box 23280
 Oakland, CA 94623
 Phone: +1 800 464 4000
 Northern California Group #: 604494
 Southern California Group #: 232189

Kaiser Permanente - CO

Kaiser Foundation Health Plan of Colorado
 P.O. Box 378066
 Denver, CO 80237-8066
 Phone: +1 800 632 9700
 Colorado Group #: 35660

Kaiser Permanente - GA

Kaiser Permanente
 P.O. Box 370010
 Denver, CO 80237-9998
 Phone: +1 888 865 5813
 Georgia Group #: 10165

Kaiser Permanente – MAS (Virginia/Maryland/Washington D.C.)

Kaiser Permanente
 P.O. Box 371860
 Denver, CO 80237-9998
 Phone: +1 800 777 7902
 Virginia/Maryland/Washington D.C. Group #: 23042

Kaiser Permanente – NW (Oregon/Southwest and Central WA)

Kaiser Foundation Health Plan of the Northwest
 Kaiser Permanente Claims Administration
 P.O. Box 370050
 Denver, CO 80237-9998
 Phone: +1 800 813 2000
 Oregon/Washington Group #: 19847

Website: www.kp.org**Kaiser Permanente – Washington (WA area outside of Southwest and Central WA)**

Kaiser Foundation Health Plan of the Washington
 Kaiser Permanente Claims Administration
 P.O. Box 34585
 Seattle, WA 98124-1585
 Phone: +1 888 901 4636
 Washington Group #: 25988

Website: www.kp.org/wa

For questions about...

**HMSA's Health Plan
Hawaii Plus HMO**

Claims Administrator

HMSA
P.O. Box 860
Honolulu, HI 96808-0860
Phone: +1 808 948 6372
Website: www.hmsa.com
Group #: 96770-1 and 96770-3 (COBRA)
(Be sure to check your claim form or instructions for the address of the claims processing office.)

**HMSA's Preferred Provider
Plan**

Claims Administrator

HMSA
P.O. Box 860
Honolulu, HI 96808-0860
Phone: +1 808 948 6111
Website: www.hmsa.com
Group #: 96770-1 and 96770-3 (COBRA)
(Be sure to check your claim form or instructions for the address of the claims processing office.)

UnitedHealthcare

Claims Administrator

UnitedHealthcare
P.O. Box 740800
Atlanta, GA 30374-0800
Phone: +1 866 540 5954
Website: www.myuhc.com
Group #: 098400
(Be sure to check your claim form or instructions for the address of the claims processing office.)

Pharmacy Benefits Manager

Express Scripts
P.O. Box 2187
Lee's Summit, MO 64063-2187
Phone: +1 800 987 8360
Website: www.express-scripts.com
Group #: MMCRX05

 For questions about...

Trion***COBRA Administrator***

For election forms and premium payments:

Trion Group, Inc.
 P.O. Box 2672
 Omaha, NE 68108-2672

For all other correspondence:

Trion Group, Inc.
 2300 Renaissance Boulevard
 King of Prussia, PA 19406

Phone: +1 866 324 4087, any business day, 8:30 a.m. to 5:30 p.m.,
 Eastern time.

Website: <http://www.cobra-link.com/>

Retiree Medical Billing Administrator

Trion Group, Inc.
 Phone: +1 866 324 4087, any business day, 8:30 a.m. to 5:30 p.m.,
 Eastern time.

Dental

Dental Plan***Claims Administrator***

Metropolitan Life Insurance Company (MetLife)
 One Madison Avenue
 New York, NY 10010
 Phone: +1 800 942 0854

Website: www.metlife.com/mybenefits (enter "Marsh & McLennan
 Companies" in the account sign in box to enter your company name)
 Standard Group #: 0313066
 Premier Group#: 0313065

Vision

Vision Care Plan***Claims Administrator***

VSP
 Phone: +1 800 877 7195
 Email: www.vsp.com
 Online chat: www.vsp.com
 Low Option Group #: 300521970008
 High Option Group #: 300521970003

Spending Accounts

**Dependent Care Flexible
Savings Account*****Claims Administrator***

Trion Spending Account Service Center
 FSA Claims Processing
 2300 Renaissance Blvd.
 King of Prussia, PA 19406
 Phone: +1 866 324 4087
 Fax: +1 888 788 1928
 Website: <https://trion.lh1ondemand.com>
 Group #: 36-2668272

For questions about...

**Health Care Flexible
Savings Account**

Claims Administrator

Trion Spending Account Service Center
FSA Claims Processing
2300 Renaissance Blvd.
King of Prussia, PA 19406
Phone: +1 866 324 4087
Fax: +1 888 788 1928
Website: <https://trion.lh1ondemand.com>
Group #: 36-2668272

**Health Savings Account
(HSA)**

Claims Administrator

Trion Spending Account Service Center
2300 Renaissance Blvd.
King of Prussia, PA 19406
Phone: +1 866 324 4087
Fax: +1 888 788 1928
Website: <https://trion.lh1ondemand.com>
Group #: 36-2668272

**Limited Purpose Health
Care Flexible Savings
Account**

Claims Administrator

Trion Spending Account Service Center
FSA Claims Processing
2300 Renaissance Blvd.
King of Prussia, PA 19406
Phone: +1 866 324 4087
Fax: +1 888 788 1928
Website: <https://trion.lh1ondemand.com>
Group #: 36-2668272

For questions about...

Insurance

Basic Life Insurance Plan

Claims Administrator

Metropolitan Life Insurance Company
200 Park Avenue
New York, NY 10166
Group #: 1098400

(Be sure to check your claim form for the address of the claims processing office.)

Contacts

For general information:

Employee Service Center
Phone: +1 866 374 2662, any business day, 8 a.m. to 8 p.m., Eastern time.

For filing a claim:

Metropolitan Life Insurance Company
Group Life Claims
P.O. Box 3016
Utica, NY 13504

For appealing a claim:

Metropolitan Life Insurance Company
Group Life Claims
P.O. Box 3016
Utica, NY 13504

For converting your coverage:

Metropolitan Life Insurance Company
Phone: +1 877 275 6387

For questions about...

**Business Travel Accident
Insurance Plan**

Claims Administrator

National Union Fire Insurance Company of Pittsburgh, Pa (National Union), an AIG Company

P.O. Box 25987

Shawnee Mission, KS 66225

Phone: +1 800 551 0824

Policy Number: GTP 9129189-B

Contacts

For filing a claim:

National Union Fire Insurance Company of Pittsburgh, Pa (National Union), an AIG Company

AIG

A&H Claims Division

P.O. Box 25987

Shawnee Mission, KS 66225

Phone: +1 800 551 0824

Fax: +1 866 893 8574

Email: AandH.ClaimsSubmissions@AIG.com

For appealing a claim

National Union Fire Insurance Company of Pittsburgh, Pa (National Union), an AIG Company

AIG

A&H Claims Division

P.O. Box 25987

Shawnee Mission, KS 66225

Phone: +1 800 551 0824

Fax: +1 866 893 8574

Email: AandH.ClaimsSubmissions@AIG.com

For questions about...

**Group Variable Universal
Life Insurance Plan
(GVUL)**

Claims Administrator

Metropolitan Life Insurance Company
13045 Tesson Ferry Road
Mail Code A2-10
St Louis, MO 63128
Group #: 0105231

Contacts

For general information:

Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)

Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time. [You will be transferred to a MetLife GVUL Customer Service Representative.]

Website: www.metlife.com/mybenefits

Enter "Marsh & McLennan Companies, Inc – GVUL." in the Account Sign in box.

For filing a claim:

Metropolitan Life Insurance Company
13045 Tesson Ferry Road
Mail Code A2-10
St Louis, MO 63128

For appealing a claim:

Metropolitan Life Insurance Company
13045 Tesson Ferry Road
Mail Code A2-10
St Louis, MO 63128

For converting your coverage:

Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)

Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time. [You will be transferred to a MetLife GVUL Customer Service Representative.]

Website: www.metlife.com/metlife-advice

**Personal Excess Liability
Insurance Plan**

Claims Administrator

Chubb Insurance Company
Group #: GPE-157342816

Contacts

For general information:

Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)

Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time..

Website: www.mmcvoluntarybenefits.com

For questions about...

**Long Term Care Insurance
Plan**

Claims Administrator

Genworth Life Insurance Company
Group Processing Center – Marsh & McLennan Companies
P.O. Box 64010
St. Paul, MN 55164-0010
Telephone: +1 800 416 3624
Policy Numbers: 11034 and 11035

Contacts

For filing a claim:

Genworth Life Insurance Company
Group Processing Center – Marsh & McLennan Companies
P.O. Box 64010
St. Paul, MN 55164-0010

For appealing a claim:

Genworth Life Insurance Company
Group Processing Center – Marsh & McLennan Companies
P.O. Box 64010
St. Paul, MN 55164-0010

For questions about...

Voluntary AD&D Plan***Claims Administrator***

National Union Fire Insurance Company of Pittsburg, Pa (National Union), an AIG Company

P.O. Box 25987

Shawnee Mission, KS 66225

Phone: +1 800 551 0824

Active Group #: PAI 9131403

Retired Group #: PAI 8062289

(Be sure to check your claim form for the address of the claims processing office.)

Contacts**For filing a claim:**

National Union Fire Insurance Company of Pittsburg, Pa (National Union), an AIG Company

AIG

A&H Claims Division

P.O. Box 25987

Shawnee Mission, KS 66225

Phone: +1 800 551 0824

For appealing a claim:

National Union Fire Insurance Company of Pittsburg, Pa (National Union), an AIG Company

AIG

A&H Claims Division

P.O. Box 25987

Shawnee Mission, KS 66225

Phone: +1 800 551 0824

For converting your coverage:

AIG – American Home Assurance Company

c/o Reuben Warner Associates

1655 Richmond Avenue

Staten Island, New York 10312

Phone: +1 800 421 3005

Fax: +1 718 477 7366

 For questions about...

 Disability

Basic Long Term Disability***Claims Administrator***

The Hartford Life and Accident Insurance Company
 P.O. Box 14306
 Lexington, KY 40512-4306
 Phone: +1 866 432 6727
 Fax: +1 866 411 5613
 Policy #: GLT-342134

For filing an appeal:

The Hartford Life and Accident Insurance Company
 Appeals Unit
 P.O. Box 14087
 Lexington, KY 40512-4087
 Fax: +1 855 339 7249

**Long Term Disability
Bonus Income Plan*****Claims Administrator***

The Hartford Life and Accident Insurance Company
 P.O. Box 14306
 Lexington, KY 40512-4306
 Phone: +1 866 432 6727
 Fax: +1 866 411 5613
 Policy #: GLT-204034

For filing an appeal:

The Hartford Life and Accident Insurance Company
 Appeals Unit
 P.O. Box 14087
 Lexington, KY 40512-4087
 Fax: +1 855 339 7249

**Optional Long Term
Disability*****Claims Administrator***

The Hartford Life and Accident Insurance Company
 P.O. Box 14306
 Lexington, KY 40512-4306
 Phone: +1 866 432 6727
 Fax: +1 866 411 5613
 Policy #: GLT-342135

For filing an appeal:

The Hartford Life and Accident Insurance Company
 Appeals Unit
 P.O. Box 14087
 Lexington, KY 40512-4087
 Fax: +1 855 339 7249

For questions about...

Short Term Disability***Claims Administrator***

The Hartford Life and Accident Insurance Company

Employee Service Center

(Leave Management Team)

+1 866 374 2662

Individual Disability Insurance***Claims Administrator***

Unum Group

The Benefits Center

P.O. Box 100262

Columbia, SC 29202-3262

Phone: +1 888 226 7959 (Monday – Friday, 8:00 am to 8:00 pm ET)

Fax: +1 866 562 4794

Email: benefitsintake@unum.comwww.unum.com/claims**For filing an appeal:**

Unum Group

The Appeals Unit

PO Box 15112

Worcester, MA 01615-0112

Fax: 1 866 562 4794

Investment and Savings

Employee Stock Purchase Plan

For more information after stock is purchased, contact the Plan's service provider, Fidelity Investments:

Attn: Employee Stock Plan Services

100 Howe Drive

Mailzone HSGD

Covington, KY 41015

Website: www.netbenefits.com***Contacts***

Stock Plan Services: +1 800 544 9354

TDD/Hearing Impaired: +1 800 610 4015

Outside the United States:Stock Plans Services International: Fidelity.com/globalcall

For questions about...

Benefit Equalization Plan	<p>Plan Administrator – Benefit Equalization Plan c/o Global Benefits Department, 3rd Floor Marsh & McLennan Companies, Inc. Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794</p> <p>For appealing a claim: Plan Administrator – Benefit Equalization Plan c/o Global Benefits Department, 3rd Floor Marsh & McLennan Companies, Inc. Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794</p>
Marsh & McLennan Companies Retirement Plan	<p>Contacts</p> <p>For filing a claim: Plan Administrator – Marsh & McLennan Companies Retirement Plan c/o Global Benefits Department, 3rd Floor Marsh & McLennan Companies, Inc. Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794</p> <p>For appealing a claim: Plan Administrator – Marsh & McLennan Companies Retirement Plan c/o Global Benefits Department, 3rd Floor Marsh & McLennan Companies, Inc. Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794</p>
Marsh & McLennan Companies 401(k) Savings & Investment Plan	<p>Contacts</p> <p>For filing a claim: Plan Administrator – Marsh & McLennan Companies 401(k) Savings & Investment Plan c/o Global Benefits Department, 3rd Floor Marsh & McLennan Companies, Inc. Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794</p> <p>For appealing a claim: Plan Administrator – Marsh & McLennan Companies 401(k) Savings & Investment Plan c/o Global Benefits Department, 3rd Floor Marsh & McLennan Companies, Inc. Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794</p>

For questions about...

MMA 401(k) Savings & Investment Plan

Contacts

For filing a claim:

Plan Administrator – MMA 401(k) Savings & Investment Plan
c/o Global Benefits Department, 3rd Floor

Marsh & McLennan Companies, Inc.
Waterfront Corporate Center
121 River Street
Hoboken, NJ 07030-5794

For appealing a claim:

Plan Administrator – MMA 401(k) Savings & Investment Plan
c/o Global Benefits Department, 3rd Floor

Marsh & McLennan Companies, Inc.
Waterfront Corporate Center
121 River Street
Hoboken, NJ 07030-5794

Supplemental Savings & Investment Plan

Contacts

For filing a claim:

Plan Administrator – Supplemental Savings & Investment Plan
c/o Global Benefits Department, 3rd Floor

Marsh & McLennan Companies, Inc.
Waterfront Corporate Center
121 River Street
Hoboken, NJ 07030-5794

For appealing a claim:

Plan Administrator – Supplemental Savings & Investment Plan
c/o Global Benefits Department, 3rd Floor

Marsh & McLennan Companies, Inc.
Waterfront Corporate Center
121 River Street
Hoboken, NJ 07030-5794

Supplemental Retirement Plan

Plan Administrator – Supplemental Retirement Plan
c/o Global Benefits Department, 3rd Floor

Marsh & McLennan Companies, Inc.
Waterfront Corporate Center
121 River Street
Hoboken, NJ 07030-5794

For appealing a claim:

Plan Administrator – Supplemental Plan
c/o Global Benefits Department, 3rd Floor

Marsh & McLennan Companies, Inc.
Waterfront Corporate Center
121 River Street
Hoboken, NJ 07030-5794

For questions about...

Employee Programs
and Policies

Voluntary Offerings

Accident Insurance

Claims Administrator

Metropolitan Life Insurance Company
P.O. Box 80826
Lincoln, NE 68501-0826
Phone: +1 800 GET MET8 (+1 800 438 6388)
Website: <https://www.metlife.com/mmc/index.html>

**Choice Auto and Home
Insurance Program**

To receive a quote, apply for coverage, or ask questions:

Contact

Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)
Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time.
Website: www.mmcvoluntarybenefits.com

Critical Illness

Claims Administrator

Metropolitan Life Insurance Company
P.O. Box 80826
Lincoln, NE 68501-0826
Phone: +1 800 GET MET8 (+1 800 438 6388)
Website: <https://www.metlife.com/mmc/index.html>

Hospital Indemnity

Claims Administrator

Metropolitan Life Insurance Company
P.O. Box 80826
Lincoln, NE 68501-0826
Phone: +1 800 GET MET8 (+1 800 438 6388)
Website: <https://www.metlife.com/mmc/index.html>

**Identity Protection Benefit
Program**

InfoArmor
7001 N. Scottsdale Road
Suite 2020
Scottsdale, AZ 85253

Contact

Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)
Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time.
Website: www.mmcvoluntarybenefits.com

For questions about...

Legal Assistance Plan***Claims Administrator***

Hyatt Legal Plans, Inc.
1111 Superior Avenue
Cleveland, OH 44114-2507
Phone: +1 800 821 6400
Website: www.mmcvoluntarybenefits.com
Group #: 130

(This is the main business address for the Administrator. Be sure to check your claim form or instructions for the address of the claims processing office.)

Contacts**For filing a claim:**

Hyatt Legal Plans, Inc.
1111 Superior Avenue
Cleveland, OH 44114-2507

For appealing a claim:

Hyatt Legal Plans, Inc.
1111 Superior Avenue
Cleveland, OH 44114-2507

For converting your coverage:

Hyatt Legal Plans, Inc.
Phone: +1 800 821 6400
Website: www.mmcvoluntarybenefits.com

 For questions about...

Personal Life Insurance Plan
Claims Administrator

Unum
 1 Fountain Square
 Chattanooga, TN 37402
 Phone: +1 800 635 5597
 Group #: 0008604789

Contact

Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)

Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time.

Contacts
For filing a claim:

Unum
 The Benefits Center
 P.O. Box 100158
 Columbia, SC 29202-3158
 Phone: +1 800 635 5597
 Fax: +1 800 447 2498

For appealing a claim:

Unum
 The Benefits Center
 Appeals Unit – 1 North
 P.O. Box 180136
 Chattanooga, TN 37401-3030
 Fax: +1 423 755 8383

Pet Insurance Plan
Claims Administrator

Nationwide
 Website: www.petinsurance.com/affiliates/mmc_pr.

Contacts
For general information:

Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)

Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time.

Website: www.mmcvoluntarybenefits.com

PlanSmart® Financial Wellness Program

Metropolitan Life Insurance Company (MetLife)
 Phone: +1 855 203 6842, any business day, from 9:00 a.m. to 8:00 p.m. Eastern time.
 Website: www.myplansmart.com

Next to Get Started enter “**MMC**” and click **Go**.

MetLife administers the PlanSmart® Financial Wellness program, but has arranged for EY (Ernst & Young LLP) to provide guidance and coaching online and by phone.

For questions about...

Additional Programs

**Ayco's SurvivorSupport®
Financial Counseling
Service**

The Ayco Company, L.P., A Goldman Sachs Company
One Wall Street
Albany, NY 12205
Phone: +1 800 235 3417. Normal business hours are Monday through Friday, 8:00 a.m. – 5:00 p.m. Eastern time, with evening appointments available.

Best Doctors Program

Claims Administrator

Best Doctors
1 Boston Place, 32nd Floor
Boston, MA 02108
Phone: +1 866 904 0910
Website: <http://bestdoctors.com/healthymemmc>

Contacts

For filing a claim:

Best Doctors
1 Boston Place, 32nd Floor
Boston, MA 02108

For appealing a claim:

Best Doctors
1 Boston Place, 32nd Floor
Boston, MA 02108

For COBRA coverage:

Trion
Phone: +1 866 324 4087

**Bright Horizons Back-Up
Care**

Bright Horizons Back-Up Care
Phone: +1 877 242 2737 – 24 hours a day, 7 days a week
Website: Go to ***www.backup.brighthorizons.com***.
First time user: Username is MMCo and password is 4Backup. Upon registration, create a Username and Password.

For questions about...

**Employee Assistance
Program (EAP)**

Claims Administrator

Cigna Behavioral Health
3636 Nobel Drive Suite 150
San Diego, CA 92122
Phone: +1 800 382 3432

Contacts

For filing a claim:

Cigna Behavioral Health
3636 Nobel Drive Suite 150
San Diego, CA 92122

For appealing a claim:

Cigna Behavioral Health
3636 Nobel Drive Suite 150
San Diego, CA 92122

For COBRA coverage:

Trion
Phone: +1 866 324 4087
Website: www.mycigna.com

The Employer ID is **mmc**. The Employer ID is needed only for initial registration. Upon registration, create a User ID and Password.

Family Resource Program

LifeCare

Phone: +1 877 399 8235

Website: <http://member.lifecare.com>

First time user: registration code is MMC and member ID is Employee ID.

Health Advocate Program

Claims Administrator

Health Advocate
3043 Walton Road, Suite 150
Plymouth Meeting, PA 19426
Phone: +1 866 799 2488
Website: www.healthadvocate.com/healthymemmc

Contacts

For filing a claim:

Health Advocate
3043 Walton Road, Suite 150
Plymouth Meeting, PA 19426

For appealing a claim:

Health Advocate
3043 Walton Road, Suite 150
Plymouth Meeting, PA 19426

For COBRA coverage:

Trion
Phone: +1 866 324 4087

 For questions about...

Healthyroads Program***Claims Administrator***

Healthyroads
 P.O. Box 509040
 San Diego, CA 92150-9040
 Phone: +1 844 641 2746
 Email: service@healthyroads.com
 Website: www.Healthyroads.com

Contacts**For filing a claim:**

Healthyroads
 Attn: Customer Service Department
 P.O. Box 509040
 San Diego, CA 92150-9040
 Phone: +1 844 641 2746
 Email: service@healthyroads.com

For appealing a claim:

Healthyroads
 Attn: Appeals and Grievance Department
 P.O. Box 509040
 San Diego, CA 92150-9040
 Phone: +1 844 641 2746
 Email: service@healthyroads.com

For COBRA coverage:

Trion
 Phone: +1 866 324 4087

Matching Gifts to Education Program

Marsh & McLennan Companies Matching Gifts to Education Program
 Phone: +1 877 427 4483
 Fax: +1 609 799 8019
 Email: mmc@easymatch.com

MSK Direct Program

MSK Direct
 Hours: Any business day, from 8:30 a.m. to 5:30 p.m. Eastern time
 Phone: +1 844 MMC 2MSK (+1 844 662 2675)

Transportation Reimbursement Incentive Program (TRIP)

WageWorks
 Phone: +1 877 924 3967, 24/7 (with the exception of Federal Holidays)
 Website: www.wageworks.com
 Group #: 1732

Educational Programs**Scholarship Program**

National Merit Scholarship Corporation
 Phone: +1 847 866 5100
