

Benefits Handbook Date January 1, 2020

Basic Life Insurance Plan

Marsh & McLennan Companies



Basic Life Insurance Plan

This is a Company-paid group-term life insurance plan that helps you provide for your family's financial security. The Plan pays money to someone you name as your BENEFICIARY if you die during active employment.

A Note about ERISA

The Employee Retirement Income Security Act of 1974 (ERISA) is a federal law that governs many employer-sponsored plans including this one. Your ERISA rights in connection with this Plan are detailed in the *Administrative Information* section.

SPD and Plan Document

This section provides a summary of the Basic Life Insurance Plan (the "Plan") as of January 1, 2020.

This section, together with the *Administrative Information* section and the applicable section about participation, forms the Summary Plan Description and plan document of the Plan.

Contents

The Plan at a Glance	1
Participating in the Plan	3
Enrollment	3
Evidence of Insurability	3
Beneficiaries.....	3
Cost of Coverage	4
When Coverage Begins	5
When Coverage Ends	6
How the Plan Works.....	7
Salary	8
Accelerated Benefit Option.....	8
Assigning Your Benefit.....	9
Retiree Benefit.....	9
Funeral Discount and Planning Services.....	9
Grief Counseling	10
Survivor Assistance.....	11
How Benefits Are Paid.....	12
Filing a Claim.....	13
Glossary.....	13

The Plan at a Glance

The Basic Life Insurance Plan is a Company-paid group-term life insurance plan. The chart below contains some important program features. For more information, see “How the Plan Works” on page 7.

Plan Feature	Highlights
How the Plan Works	<ul style="list-style-type: none"> ▪ Your Company-paid death benefit is equal to: <ul style="list-style-type: none"> – one times your SALARY rounded to the next \$1,000, if not already an even multiple of \$1,000. ▪ There is no minimum or maximum death benefit amount.
Eligibility	<ul style="list-style-type: none"> ▪ You are eligible to participate in this Plan if you meet the eligibility requirements set forth below. ▪ See “Participating in the Plan” on page 3 for details.
Enrollment	<ul style="list-style-type: none"> ▪ Coverage is automatic.
Advanced Payment of Benefit	<ul style="list-style-type: none"> ▪ The Plan contains an Accelerated Benefit Option for employees. If you are certified by a medical physician to have a life expectancy of six months or less and you are not expected to recover, you may receive an “advance” (subject to certain maximum limitations) against life insurance proceeds payable at the time of your death. ▪ The Accelerated Benefit Option is payable as long as you are eligible to receive this benefit and are not subject to any of the exclusions described below. ▪ See “Accelerated Benefit Option” on page 8 for details.
Grief Counseling Services	<ul style="list-style-type: none"> ▪ The Plan includes Grief Counseling Services. This service is automatically available at no cost. ▪ You and your family will have access to licensed counselors who provide professional and confidential support during difficult times. ▪ For questions and assistance, contact LifeWorks US Inc. at +1 888 319 7819 or visit metlifegc.lifeworks.com. The login information for the website is: username = metlifeassist and password = support. ▪ See “Grief Counseling” on page 10 for additional information.
Funeral Discount and Planning Services	<ul style="list-style-type: none"> ▪ The Plan includes Funeral Discount and Planning Services. This service is automatically available at no cost. (Note: The service is not available in NY, KY, FL, WA, MT, ND, SD, WY and AK.) ▪ You and your family will have access to compassionate counselors as well as discounts on funeral services through the largest network of funeral homes and cemetery providers in North America. ▪ For questions and assistance, contact Dignity Memorial counselors at +1 866 853 0954 or visit www.finalwishesplanning.com. ▪ See “Funeral Discount and Planning Services” on page 9 for additional information.

Plan Feature	Highlights
Survivor Assistance	<ul style="list-style-type: none"> ▪ The Plan includes the Survivor Assistance: MetLife Advice for Beneficiaries - Delivering The Promise® (DTP) feature. This program is automatically available at no cost to plan participants or beneficiaries. ▪ If you are a plan participant or BENEFICIARY who has experienced the death of a loved one, contact the Employee Service Center at +1 866 374 2662. ▪ See "Survivor Assistance" on page 11 for additional information.
Contact Information	<p>For more information, contact the Claims Administrator: Metropolitan Life Insurance Company 200 Park Avenue New York, NY 10166</p> <p>For additional questions, you may contact the Employee Service Center at +1 866 374 2662, any business day, from 8 a.m. to 8 p.m., Eastern time.</p> <p>Marsh & McLennan Companies does not administer the Plan. Metropolitan Life Insurance Company's decisions are final and binding.</p>

Participating in the Plan

You are eligible to participate in the Plan if you meet the eligibility requirements described in the *Participating in Insurance Benefits* section.

Marsh & McLennan Companies Employees (other than MMA)

As used throughout this plan summary, “Marsh & McLennan Companies Employees (other than MMA)” are defined as employees classified on payroll as US regular employees of Marsh & McLennan Companies or any subsidiary or affiliate of Marsh & McLennan Companies (other than Marsh & McLennan Agency LLC and any of its subsidiaries (MMA)).

MMA Employees

As used throughout this plan summary, “MMA Employees” are defined as employees classified on payroll as a US regular employee of Marsh & McLennan Agency LLC – Corporate (MMA-Corporate), Marsh & McLennan Agency LLC – Alaska (MMA-Alaska), Marsh & McLennan Agency LLC – Northeast (MMA-Northeast), or Security Insurance Services of Marsh & McLennan Agency LLC.

“You,” “Your,” and “Employee”

As used throughout this plan summary, “employee,” “you” and “your” always mean:

- For Marsh & McLennan Companies participants: a US regular employee of Marsh & McLennan Companies or any subsidiary or affiliate of Marsh & McLennan Companies (other than MMA).
- For MMA participants: a US regular employee of MMA-Corporate, MMA-Alaska, MMA-Northeast, or Security Insurance Services of Marsh & McLennan Agency LLC.

Enrollment

Coverage is automatic.

Evidence of Insurability

Evidence of Insurability is not required for the Plan.

Beneficiaries

You can name anyone as your BENEFICIARY, including a trust or an estate, or you can name multiple beneficiaries who will split the benefit. To name or change a beneficiary, go to Colleague Connect (<https://colleagueconnect.mmc.com>). Click **Career & Rewards** and select **Mercer Marketplace Benefits Enrollment Website** under Tools.

Can I assign my benefit to someone else?

The Plan also permits an absolute assignment to an individual or a trust. See “Assigning Your Benefit” on page 9.

It is important to have a current beneficiary designation on file with the Company at all times. If you have no surviving beneficiary, the benefit will be paid to your estate.

How do I name or change my beneficiary?

To name or change a beneficiary, go to Colleague Connect (<https://colleagueconnect.mmc.com>). Click **Career & Rewards** and select **Mercer Marketplace Benefits Enrollment Website** under Tools. However, if an irrevocable or

absolute assignment is completed, you cannot change your beneficiary under any circumstances. For more information on assigning your benefit, see “Assigning Your Benefit” on page 9.

Who receives my life insurance benefit if I don't name a beneficiary?

If you do not name a beneficiary, or if your beneficiary isn't alive when you die, the benefit will go to your estate.

Cost of Coverage

How much do I have to pay for coverage?

There is no cost to you for Basic Life Insurance. The Company pays the entire cost.

Is my coverage subject to tax?

Current federal tax laws generally consider an employer's cost for life insurance in excess of \$50,000 to be taxable income or IMPUTED INCOME, to the employee.

Any imputed income resulting from Company-paid Basic Life Insurance will be reflected on your pay stub and on your year end W-2 form.

Avoiding Taxes with Charitable Beneficiaries

Imputed income does not apply if you designate a qualified charitable organization as the BENEFICIARY of your coverage during the entire calendar year. You must submit proof that the organization meets the IRS definition of a charitable organization.

Is the Company's cost for Basic Life Insurance taxable to me?

Under current federal tax laws, the Company's cost for Basic Life Insurance coverage in excess of \$50,000 is considered taxable income—or “imputed income”—to you.

For example, if your SALARY is \$61,300, your Company-paid Basic Life Insurance coverage amount is \$62,000. The portion of this amount above \$50,000—that is, \$12,000—is subject to imputed or taxable income treatment under IRS rules.

The following table shows how the IRS determines the monthly imputed income to employees per thousand dollars of Company-paid life insurance amounts above \$50,000.

Monthly Cost Per \$1,000 of Insurance Above \$50,000

Age*	Monthly Rate
Under 25	\$.05
25-29	\$.06
30-34	\$.08
35-39	\$.09
40-44	\$.10
45-49	\$.15
50-54	\$.23
55-59	\$.43
60-64	\$.66
65-69	\$1.27
70 and above	\$2.06

* For purposes of this calculation, your age in the current calendar year is assumed to be in effect for the entire calendar year. For example, if you turn age 40 on June 1, 2007, your age is assumed to be 40 from January 1, 2007 to December 31, 2007.

How is imputed income shown on my pay slip?

Your dollar amount of imputed income, if any, is calculated every payroll cycle and is reflected on your pay slip, itemized as “Basic Life Imputed Income.” It’s also reported on your year-end W-2 form as a component of taxable income from the Company.

Is the benefit payment taxable?

The benefit payment, including the Accelerated Benefit Option, is not subject to federal income taxes and in most cases state income taxes.

The death benefit may be subject to federal estate taxes.

Tax rules change from time to time. Please note that the information contained in this Summary Plan Description must not be construed as tax advice, which you can receive only from a professional tax advisor, who should be consulted on federal and state income, gift and estate tax questions.

When Coverage Begins**Marsh & McLennan Companies New Hire (other than MMA)**

Your Basic Life Insurance coverage will be effective on the first day you are ACTIVELY-AT-WORK on or after your date of hire.

MMA New Hire

Your Basic Life Insurance coverage will be effective on the first day you are Actively-At-Work on or after your date of hire.

What happens if I am not at work on the day my coverage is supposed to start?

Marsh & McLennan Companies New Hire (other than MMA)

If you are not Actively-At-Work on the day your coverage is supposed to begin, your coverage will be effective on the first day of eligibility when you are Actively-At-Work.

MMA New Hire

If you are not Actively-At-Work on the day your coverage is supposed to begin, your coverage will be effective on the first day of eligibility when you are Actively-At-Work.

When Coverage Ends

Under the Basic Life Insurance Plan, coverage ends on the first of the following to occur:

- the date you terminate employment
- the date you no longer meet the eligibility requirements
- the 13th month of an approved leave of absence, unless you are totally disabled and receiving benefits under the Company's Basic Long Term Disability Plan
- the date of your death
- the date the Plan is terminated.

Exceptions:

If you die within 31 days of your termination date, a benefit will be paid as if the coverage were still in effect.

Certain retirees may be eligible for a Basic Life Insurance benefit as described in the "Retiree Benefit" section, under "How the Plan Works" on page 7.

You can convert your Basic Life Insurance Plan to an individual policy.

Converting to an Individual Policy

You can convert coverage under the Plan to an individual policy if you become ineligible for this group coverage for any reason. When coverage ends, you have 31 days to apply and make the required premium payment for an individual policy without submitting Evidence of Insurability. However, in no event will the conversion period extend beyond 91 days from the date coverage ends.

How do I apply for a conversion?

To apply for conversion to an individual policy, you must complete and submit a Conversion of Group Life Benefits to an Individual Policy Form, together with the required premium payment, within 31 days from the date coverage ends. However, in no event will the conversion period extend beyond 91 days from the date coverage ends.

Upon termination, MetLife will mail you a packet of information explaining your conversion and/or portability option.

Do I need Evidence of Insurability to convert to an individual policy?

No, you do not need to provide Evidence of Insurability to convert your Basic Life Insurance as long as you apply within 31 days of your coverage end date and you make the required premium payment.

When does my Individual Life Policy take effect?

Your individual policy takes effect on the 32nd day after the date the group coverage ends, regardless of the duration of the application period.

How the Plan Works

Your Company-paid death benefit is equal to one times your SALARY rounded to the next \$1,000, if not already an even multiple of \$1,000.

Example: An employee with a salary of \$50,100 will have a benefit of \$51,000. There is no minimum or maximum death benefit amount.

There are no exclusions or limitations for pre-existing conditions.

Will my benefits be reduced as I get older?

There is no reduction of the Basic Life Insurance benefit because of your age.

Are there any losses not covered under the Plan?

No, the Plan pays a benefit when you die regardless of the cause of death.

If I am disabled, does the Plan still provide a benefit?

If you are totally disabled, your coverage will continue for as long as you receive benefits under the Company's Basic Long Term Disability Plan.

Is there an additional benefit under the Basic Life Insurance Plan if I die in an accident?

No, the Plan does not pay any additional amount for accidental death.

The Company has separate accident insurance plans in which you may be eligible to participate.

If I am on an authorized leave of absence, does the Plan still provide a benefit?

Coverage continues for up to 12 months at no cost to you. If you are totally disabled, your coverage will continue for as long as you receive benefits under the Company's Basic Long Term Disability Plan.

If I Die

If you die while you are an active employee, the Basic Life Insurance benefit will be paid to your BENEFICIARY.

Salary

The following definitions apply when calculating benefits based on your SALARY:

Definition of Salary

For Marsh & McLennan Companies employees (other than MMA):

- Salary for the purpose of the Plan is your annual base salary (excluding overtime, bonuses, COMMISSIONS, and other extra compensation).

For MMA employees:

- Salary for the purpose of the Plan is your annual base salary (excluding overtime, bonuses, commissions, and other extra compensation) or your ANNUAL BENEFITS BASE RATE. Annual benefits base rate includes your annual base salary, your annual MMA producer salary, your GUARANTEED ANNUAL DRAW and the average of the last two years COMMISSIONS.

If my salary changes, what happens to my life insurance benefit?

If you are a Marsh & McLennan Companies employee and your salary changes, your Basic Life Insurance benefit amount will be adjusted on the date of your salary change, provided you are ACTIVELY-AT-WORK.

Evidence of Insurability is not required for an increase in coverage resulting from a salary change.

Accelerated Benefit Option

The Basic Life Insurance Plan contains an Accelerated Benefit Option for employees. If you are certified by a medical physician to have a life expectancy of six months or less and you are not expected to recover, you may receive an “advance” (subject to certain maximum limitations) against life insurance proceeds payable at the time of your death. Currently, the maximum is 80% of the benefit payable, but no more than \$500,000. Payment is made in a lump sum. Any payment made in advance will be deducted from the death benefit when you die.

The Accelerated Benefit Option is payable as long as you are eligible to receive this benefit and are not subject to any of the exclusions described below.

How do I file an Accelerated Benefit Option claim?

A certified claim form must be completed by your physician showing proof of your terminal illness. You can obtain an Accelerated Benefit Option claim form by going to Colleague Connect (<https://colleagueconnect.mmc.com>). Click **Career & Rewards** and select **Find a Document**.

The Claims Administrator must then approve your request to receive an accelerated benefit.

Are there limitations to the Accelerated Benefit Option?

There are exclusions that would prevent you from claiming an accelerated benefit under the Plan. The accelerated benefit will not be paid to you if:

- you have assigned your benefit, or
- the amount of your life or death benefit is less than \$10,000.

Assigning Your Benefit

The Plan permits absolute assignment by gift. Assignments are generally made to a spouse or an adult child, or a trustee of an executed trust agreement but it can be made to anyone. Any such assignment will irrevocably transfer the right, title, interest and incidents of ownership, both present and future, in such benefits.

To make an Assignment of Insurance, Absolute Assignment forms are available on Colleague Connect (<https://colleagueconnect.mmc.com>). Go to Career & Rewards, and select **Find a Document**.

The assignment form must be reviewed, approved and authorized by the appropriate insurance company representative.

Assignment of benefits may involve federal and state income, gift and estate tax questions. Legal advice from an attorney prior to making an assignment is recommended.

Retiree Benefit

What is the retiree benefit?

Employees who retired from Marsh & McLennan Companies on or before December 31, 2005 are eligible for \$7,500 in coverage at no cost to the employee.

Note: Employees who retired from acquired companies and past retirees may not be eligible for this benefit. The letter provided to you when you retired should specify the amount of life insurance to which you are eligible as a retired employee, if any.

If these employees elected to convert to an individual policy, the conversion amount will be less the Company paid Retiree Life Insurance amount, \$7,500.

Funeral Discount and Planning Services

What are Funeral Discount and Planning Services?

These services* are available through MetLife Advantages. Through Dignity Memorial, you and your family will have access to compassionate counselors as well as discounts on funeral services through the largest network of funeral and cemetery providers in North America.

*Not available in NY, KY, FL, WA, MT, ND, SD, WY and AK.

What discounts and services are covered under the Funeral Discount and Planning Services?

- Funeral, cremation and cemetery services discounts of up to 10%
- Expert assistance to help guide you and your family in making confident decisions – available 24 hours, 7 days a week, 365 days a year
- Planning services to help make final wishes easier to handle – online, over the phone or by paper
- Bereavement travel services to assist with time-sensitive travel arrangements to be with loved ones

Is there an additional cost for these services?

Funeral discounts and planning services are available through MetLife Advantages at no additional cost to you.

Where do I go for questions and assistance?

You and your family can contact Dignity Memorial counselors by calling +1 866 853 0954 or visiting www.finalwishesplanning.com.

Grief Counseling

What are Grief Counseling Services?

These services are available through LifeWorks US Inc. (LifeWorks). Through LifeWorks, you and your family will have access to grief counseling services. Grief counseling services includes personalized confidential assistance available 24 hours a day, 7 days a week. You can choose to meet in-person or by telephone with a LifeWorks' network of licensed counselors who provide professional, confidential support during difficult times, including assistance with funeral planning needs. Covered services, include but not limited to:

- Death of a loved one
- Divorce
- Receiving a serious medical diagnosis or critical illness
- Loss of a job
- Non-workplace event

What services are covered under the Grief Counseling Services?

- Up to five face-to-face or telephone sessions per event

- On-line self-help resources to help you through the grieving process. Resources, include, but not limited to:
 - End-of-life issues
 - What to do after the death of a loved one
 - Grieving well and getting better
 - Funeral and memorial planning
 - Adult care for surviving elders
 - Single parenting

You also have access to licensed counselors that can help with funeral services, such as:

- Locating nearby funeral homes and cemetery options
- Obtaining funeral cost estimates from local providers
- Identify service providers such as florists, caterers and hotels
- Offering information about back-up care for children and elderly
- Providing information on notifying the Social Security Administration bank and utilities
- Finding local support groups.

Is there an additional cost for these services?

Grief counseling services are available through LifeWorks, US Inc. at no additional cost to you.

Where do I go for questions and assistance?

You and your family can contact a LifeWorks US Inc. counselor by calling +1 888 319 7819 or visiting metlifegc.lifeworks.com (username = metlifeassist and password = support).

Survivor Assistance

What is Survivor Assistance?

Effective November 1, 2007, MetLife automatically added the Survivor Assistance: MetLife Advice for Beneficiaries - Delivering The Promise® (DTP) plan feature to this Plan.

This feature provides personal phone or in-person support and specialized services to covered plan participants and beneficiaries, living in the continental United States.

Note: this feature is not included under the Personal (whole) Life Insurance Plan.

What kind of support and services can I expect under the Survivor Assistance Program?

This unique plan feature provides participants and beneficiaries with personal assistance, support and specialized services to help you deal with the details and questions that may arise when a loved one dies. MetLife has carefully selected and specially trained representatives to support beneficiaries. These specialists can:

- Help beneficiaries identify the benefits for which they may be eligible, including government benefits
- Assist with filing insurance claims
- Answer important questions and assist with paperwork
- Identify local assistance resources, including grief counseling services, government agencies and financial planning.

Note: You may also wish to refer to the Employee Assistance Program (EAP) section of the Benefits Handbook under *Employee Program & Policies, Additional Benefits*. Or you may contact an EAP representative directly at +1 800 382 3432, 24 hours a day, 7 days a week.

What does Survivor Assistance cost?

This program is automatically available at no cost to plan participants or beneficiaries.

How do I initiate Survivor Assistance?

If you are a plan participant or BENEFICIARY who has experienced the death of a loved one, please notify the Employee Service Center by calling +1 866 374 2662. You will receive information about the Survivor Assistance Program from MetLife in approximately 7 to 10 business days.

What if I have additional questions?

Contact the Employee Service Center at +1 866 374 2662, any business day, 8 a.m. to 8 p.m. Eastern time.

How Benefits Are Paid

If you die, your designated BENEFICIARY will receive one of the following:

- a lump sum check made payable to the beneficiary if the benefit is under \$7,500, or
- an interest-bearing money market account in the name of the beneficiary. Your beneficiary can access all or part of the benefit at any time by writing a check against the account which is administered and guaranteed by the Claims Administrator. Your beneficiary will be provided with full details on the account when the benefit becomes payable.

Filing a Claim

Your BENEFICIARY should contact the Employee Service Center for instructions directly at +1 866 374 2662.

Your beneficiary needs to file the claim within 90 days of your death.

Claim Processing

After the Claims Administrator receives the proper documents and approves the claim, your beneficiary will be notified.

How long does it normally take to process a claim for benefits?

Most claims are normally processed within two weeks after the claim is filed.

How do I or my beneficiary appeal a benefit determination or denied claim?

There are special rules, procedures and deadlines that apply to appeals of benefit determinations and denied claims, and you have special rights under ERISA. Please refer to the *Administrative Information* section for a description of the appeals process.

Glossary

ACTIVELY-AT-WORK

You are “Actively-At-Work” if you are fulfilling your job responsibilities at a Company-approved location on the day coverage is supposed to begin (e.g., you are not out ill or on a leave of absence).

AFTER-TAX PAYCHECK DEDUCTIONS

Deductions taken from your pay after Social Security (FICA and Medicare) and federal unemployment insurance (FUTA) taxes and other applicable federal, state and local taxes are withheld.

ANNUAL BENEFITS BASE RATE

Annual base salary (excluding overtime, bonuses, commissions, and other extra compensation), annual MMA producer salary, guaranteed annual draw and the average of the last two years' commissions.

BENEFICIARY

The person(s) or entity you designate to be entitled to benefits when you die.

COMMISSIONS

Commissions earned that have been paid.

ELIGIBLE MARSH & MCLENNAN COMPANIES EMPLOYEES (OTHER THAN MMA)

As used throughout this document, “Marsh & McLennan Companies Employees (other than MMA)” are defined as employees classified on payroll as US regular employees of Marsh & McLennan Companies or any subsidiary or affiliate of Marsh & McLennan Companies (other than MMA and any of its subsidiaries).

ELIGIBLE MMA EMPLOYEES

As used throughout this document, “MMA Employees” are defined as employees classified on payroll as a US regular employee of Marsh & McLennan Agency LLC – Corporate (MMA-Corporate), Marsh & McLennan Agency LLC – Alaska (MMA-Alaska), Marsh & McLennan Agency LLC – Northeast (MMA-Northeast), or Security Insurance Services of Marsh & McLennan Agency LLC.

GUARANTEED ANNUAL DRAW

Guaranteed annual draw means a draw against commissions not subject to retroactive reduction.

IMPUTED INCOME

Income that is required to be added to your W-2 for certain benefits, such as Basic Life Insurance. For Basic Life Insurance, the amount added is based on age and cost factors developed by the IRS.

SALARY

For Marsh & McLennan Companies employees (other than MMA):

- Salary for the purpose of the Plan is your annual base salary (excluding overtime, bonuses, commissions, and other extra compensation).

For MMA employees:

- Salary for the purpose of the Plan is your annual base salary (excluding overtime, bonuses, commissions, and other extra compensation) or your annual benefits base rate. Annual base rate includes your annual base salary, your annual MMA producer salary, your guaranteed annual draw and the average of the last two years commissions.