Benefits Handbook Date January 1, 2022

## **Contact Information**

Marsh McLennan



## **Contact Information**

For questions not answered in this handbook, or to follow up on a claim, learn more about a network, etc., please use the contact information below.

For questions al	bout
Medical	
Aetna	Claims Administrator
	Aetna
	P.O. Box 981106
	El Paso, TX 79998-1106 Phone: +1 866 210 7858
	Website: www.aetna.com
	Group #: 868802
	(Be sure to check your claim form or instructions for the address of the claims processing office.)
	Pharmacy Benefits Manager
	CVS Caremark
	One CVS Drive
	Woonsocket, RI 02895
	Phone: +1 844 449 0362
	Website: www.caremark.com
	Group #: 21CW
	Prescription Drug Programs:
	<ul> <li>Rx Savings Solution</li> </ul>
	Phone: +1 800 268 4476
	Website: https://mmc.rxsavingssolutions.com
	<ul> <li>PrudentRx</li> </ul>
	Phone: +1 800 578 4403

For questions about	•
Anthem BlueCross	Claims Administrator
BlueShield	Anthem BlueCross BlueShield
	P.O. Box 105187
	Atlanta, GA 30348-5187
	Phone: +1 855 570 1150
	Website: www.anthem.com
	Group #: 270146
	(Be sure to check your claim form or instructions for the address of
	the claims processing office.)
	Pharmacy Benefits Manager
	CVS Caremark
	One CVS Drive
	Woonsocket, RI 02895
	Phone: +1 844 449 0362
	Website: www.caremark.com
	Group #: 21CW
	Prescription Drug Programs:
	<ul> <li>Rx Savings Solution</li> </ul>
	Phone: +1 800 268 4476
	Website: https://mmc.rxsavingssolutions.com
	<ul> <li>PrudentRx</li> </ul>
	Phone: +1 800 578 4403
Kaiser	Claims Administrator
NdiSei	Website: www.kp.org (for all Kaiser regions except Washington)
	Website: www.kp.org/wa (Washington regions except Washington)
	Kaiser Permanente – Northern CA
	Kaiser Foundation Health Plan, Inc.
	P.O. Box 12923
	Oakland, CA 94612
	Phone: +1 800 464 4000
	Northern California Group #: 604494
	Kaiser Permanente –Southern CA
	Kaiser Foundation Health Plan, Inc.
	P.O. Box 7004
	Downey, CA 90242-0361
	Phone: +1 800 464 4000
	Southern California Group #: 232189
	Kaiser Permanente - CO
	Kaiser Foundation Health Plan of Colorado
	P.O. Box 373150
	Denver, CO 80237-9998
	Phone: +1 800 632 9700
	Colorado Group #: 35660

For questions about	
	Kaiser Permanente - GA
	Kaiser Permanente P.O. Box 370010
	Denver, CO 80237-9998 Phone: +1 888 865 5813
	Georgia Group #: 10165
	Kaiser Permanente – MAS (Virginia/Maryland/Washington D.C.) Kaiser Permanente P.O. Box 371860
	Denver, CO 80237-9998 Phone: +1 800 777 7902
	Virginia/Maryland/Washington D.C. Group #: 23042
	Kaiser Permanente – NW (Oregon and Southwest Washington) Kaiser Foundation Health Plan of the Northwest Kaiser Permanente Claims Administration P.O. Box 370050
	Denver, CO 80237-9998 Phone: +1 800 813 2000
	Oregon and Southwest Washington Group #: 19847
	Kaiser Permanente – Washington (Western Washington and Spokane area)
	Kaiser Foundation Health Plan of the Washington Kaiser Permanente Claims Administration
	P.O. Box 34585 Seattle, WA 98124-1585
	Phone: +1 888 901 4636 Washington Group #: 25088
	Washington Group #: 25988
HMSA's Health Plan Hawaii Plus HMO	Claims Administrator HMSA P.O. Box 860 Honolulu, HI 96808-0860 Phone: +1 808 948 6372 Website: www.hmsa.com
	Group #: 96770-1 and 96770-3 (COBRA) (Be sure to check your claim form or instructions for the address of the claims processing office.)
HMSA's Preferred Provider Plan	<i>Claims Administrator</i> HMSA P.O. Box 860 Honolulu, HI 96808-0860 Phone: +1 808 948 6111
	Website: www.hmsa.com Group #: 96770-1 and 96770-3 (COBRA) (Be sure to check your claim form or instructions for the address of the claims processing office.)

For questions about.	
UnitedHealthcare	Claims Administrator
	UnitedHealthcare
	P.O. Box 740800
	Atlanta, GA 30374-0800
	Phone: +1 866 540 5954
	Website: www.myuhc.com
	Group #: 098400
	(Be sure to check your claim form or instructions for the address of the claims processing office.)
	Pharmacy Benefits Manager
	CVS Caremark
	One CVS Drive
	Woonsocket, RI 02895
	Phone: +1 844 449 0362
	Website: www.caremark.com
	Group #: 21CW
	Prescription Drug Programs:
	<ul> <li>Rx Savings Solution</li> </ul>
	Phone: +1 800 268 4476
	Website: https://mmc.rxsavingssolutions.com
	Phone: +1 800 578 4403
Trion	COBRA Administrator
	For election forms and premium payments:
	Trion Group, Inc.
	P.O. Box 2672
	Omaha, NE 68108-2672
	For all other correspondence:
	Trion Group, Inc.
	2300 Renaissance Boulevard
	King of Prussia, PA 19406
	Phone: +1 866 324 4087, any business day, 8:30 a.m. to 5:30 p.m., Eastern time.
	Website: http://www.cobra-link.com/
	Retiree Medical Billing Administrator
	Trion Group, Inc.
	Phone: +1 866 324 4087, any business day, 8:30 a.m. to 5:30 p.m., Eastern time.

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Dental	
Dental Plan	Claims Administrator
	Metropolitan Life Insurance Company (MetLife)
	One Madison Avenue New York, NY 10010
	Phone: +1 800 942 0854
	Website: www.metlife.com/mybenefits (enter "Marsh McLennan" ir
	the account sign in box to enter your company name)
	Standard Group #: 0313066
	Premier Group#: 0313065
Vision	
Vision Care Plan	Claims Administrator
	VSP
	Phone: +1 800 877 7195
	Website: www.vsp.com
	Low Option Group #: 300521970008
	High Option Group #: 300521970003
Spending Accounts	
Dependent Care Flexible	Claims Administrator
Savings Account	Trion Spending Account Service Center FSA Claims Processing
	2300 Renaissance Blvd.
	King of Prussia, PA 19406
	Phone: +1 866 324 4087
	Fax: +1 888 788 1928
	Website: https://trion.lh1ondemand.com
Health Care Flexible	Group #: 36-2668272 Claims Administrator
Savings Account	Trion Spending Account Service Center
ournige / leoount	FSA Claims Processing
	2300 Renaissance Blvd.
	King of Prussia, PA 19406
	Phone: +1 866 324 4087
	Fax: +1 888 788 1928
	Website: https://trion.lh1ondemand.com
	Group #: 36-2668272
Health Savings Account	Claims Administrator
(HSA)	Trion Spending Account Service Center
	2300 Renaissance Blvd. King of Prussia, BA 19406
	King of Prussia, PA 19406 Phone: +1 866 324 4087
	Fax: +1 888 788 1928
	Website: https://trion.lh1ondemand.com
	Group #: 36-2668272

For questions about	
Limited Purpose Health	Claims Administrator
Care Flexible Savings	Trion Spending Account Service Center
Account	FSA Claims Processing
	2300 Renaissance Blvd.
	King of Prussia, PA 19406 Phone: +1 866 324 4087
	Fax: +1 888 788 1928
	Website: https://trion.lh1ondemand.com
	Group #: 36-2668272
Insurance	
Basic Life Insurance Plan	Claims Administrator
	Metropolitan Life Insurance Company
	200 Park Avenue
	New York, NY 10166
	Group #: 1098400
	(Be sure to check your claim form for the address of the claims processing office.)
	Contacts
	For general information:
	HR Services
	Phone: +1 866 374 2662, any business day, 8 a.m. to 8 p.m.,
	Eastern time.
	For filing a claim:
	Metropolitan Life Insurance Company
	Group Life Claims
	P.O. Box 3016
	Utica, NY 13504
	For appealing a claim:
	Metropolitan Life Insurance Company
	Group Life Claims P.O. Box 3016
	Utica, NY 13504
	For converting your coverage:
	Metropolitan Life Insurance Company
	Phone: +1 877 275 6387

Pusinosa Traval Assidant	Claims Administrator
Business Travel Accident Insurance Plan	National Union Fire Insurance Company of Pittsburgh, Pa (National Union), an AIG Company P.O. Box 25987 Shawnee Mission, KS 66225 Phone: +1 800 551 0824 Policy Number: GTP 0009129189-B
	Contacts
	For filing a claim:
	National Union Fire Insurance Company of Pittsburgh, Pa (National Union), an AIG Company
	A&H Claims Division P.O. Box 25987
	Shawnee Mission, KS 66225 Phone: +1 800 551 0824
	Fax: +1 866 893 8574
	Email: AandH.ClaimsSubmissions@AIG.com
	For appealing a claim
	National Union Fire Insurance Company of Pittsburgh, Pa (National Union), an AIG Company AIG
	AlG A&H Claims Division P.O. Box 25987
	Shawnee Mission, KS 66225 Phone: +1 800 551 0824
	Fax: +1 866 893 8574
	Email: AandH.ClaimsSubmissions@AIG.com

For questions about	
Group Variable Universal Life Insurance Plan	Claims Administrator
(GVUL)	Metropolitan Life Insurance Company 13045 Tesson Ferry Road
	Mail Code A2-10
	St Louis, MO 63128
	Group #: 0105231
	Contacts
	For general information:
	Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)
	Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time. [You will be transferred to a MetLife GVUL Customer Service Representative.]
	Website: www.metlife.com/mybenefits
	Enter "Marsh McLennan GVUL." in the Account Sign in box. <b>For filing a claim:</b>
	Metropolitan Life Insurance Company
	13045 Tesson Ferry Road
	Mail Code A2-10
	St Louis, MO 63128
	For appealing a claim:
	Metropolitan Life Insurance Company
	13045 Tesson Ferry Road Mail Code A2-10
	St Louis, MO 63128
	For converting your coverage:
	Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)
	Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time. [You will be transferred to a MetLife GVUL Customer Service Representative.] Website: www.metlife.com/metlife-advice
Personal Excess Liability	Claims Administrator
Insurance Plan	Chubb Insurance Company
	Group #: GPE-157342816
	Contacts
	For general information:
	Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration)
	Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time
	Website: www.mmcvoluntarybenefits.com

For questions about	
Long Term Care Insurance	Claims Administrator
Plan	Genworth Life Insurance Company
	Group Processing Center – Marsh McLennan
	P.O. Box 64010
	St. Paul, MN 55164-0010
	Telephone: +1 800 416 3624
	Policy Numbers: 11034 and 11035
	Contacts
	For filing a claim:
	Genworth Life Insurance Company
	Group Processing Center – Marsh McLennan
	P.O. Box 64010
	St. Paul, MN 55164-0010
	For appealing a claim:
	Genworth Life Insurance Company
	Group Processing Center – Marsh McLennan
	P.O. Box 64010
	St. Paul, MN 55164-0010

For questions about	
Voluntary AD&D Plan	Claims Administrator
	National Union Fire Insurance Company of Pittsburg, Pa (National
	Union), an AIG Company
	P.O. Box 25987
	Shawnee Mission, KS 66225
	Phone: +1 800 551 0824 Active Group #: PAI 0009131403-A
	Retired Group #: PAI 0009131403-A
	(Be sure to check your claim form for the address of the claims
	processing office.)
	Contacts
	For filing a claim:
	National Union Fire Insurance Company of Pittsburg, Pa (National
	Union), an AIG Company
	AIG
	A&H Claims Division
	P.O. Box 25987
	Shawnee Mission, KS 66225
	Phone: +1 800 551 0824
	For appealing a claim:
	National Union Fire Insurance Company of Pittsburg, Pa (National
	Union), an AIG Company
	AIG A&H Claims Division
	P.O. Box 25987
	Shawnee Mission, KS 66225
	Phone: +1 800 551 0824
	For converting your coverage:
	AIG – American Home Assurance Company
	c/o Reuben Warner Associates
	1655 Richmond Avenue
	Staten Island, New York 10312
	Phone: +1 800 421 3005
	Fax: +1 718 477 7366

For questions about	
Basic Long Term Disability	Claims Administrator The Hartford Life and Accident Insurance Company P.O. Box 14306 Lexington, KY 40512-4306 Phone: +1 866 432 6727 Fax: +1 866 411 5613 Policy #: GLT-342134 For filing an appeal: The Hartford Life and Accident Insurance Company Appeals Unit P.O. Box 14087 Lexington, KY 40512-4087 Fax: +1 855 339 7249
Long Term Disability Bonus Income Plan	Claims Administrator The Hartford Life and Accident Insurance Company P.O. Box 14306 Lexington, KY 40512-4306 Phone: +1 866 432 6727 Fax: +1 866 411 5613 Policy #: GLT-204034 For filing an appeal: The Hartford Life and Accident Insurance Company Appeals Unit P.O. Box 14087 Lexington, KY 40512-4087 Fax: +1 855 339 7249
Optional Long Term Disability	Claims Administrator The Hartford Life and Accident Insurance Company P.O. Box 14306 Lexington, KY 40512-4306 Phone: +1 866 432 6727 Fax: +1 866 411 5613 Policy #: GLT-342135 For filing an appeal: The Hartford Life and Accident Insurance Company Appeals Unit P.O. Box 14087 Lexington, KY 40512-4087 Fax: +1 855 339 7249
Short Term Disability	<i>Claims Administrator</i> The Hartford Life and Accident Insurance Company HR Services (Leave Management Team) +1 866 374 2662

For questions about	
Individual Disability	Claims Administrator
Insurance	Unum Group
	The Benefits Center
	P.O. Box 100262
	Columbia, SC 29202-3262
	Phone: +1 888 226 7959 (Monday – Friday, 8:00 am to 8:00 pm ET)
	Fax: +1 866 562 4794
	Email: benefitsintake@unum.com
	www.unum.com/claims
	For filing an appeal:
	Unum Group
	The Appeals Unit
	PO Box 15112
	Worcester, MA 01615-0112
	Fax: +1 866 562 4794
Investment and Savings	
Employee Stock Purchase	For more information after stock is purchased, contact the Plan's
Plan	service provider, Fidelity Investments:
	Attn: Employee Stock Plan Services
	100 Howe Drive
	Mailzone HSGD
	Covington, KY 41015 Website: www.netbenefits.com
	Contacts
	Stock Plan Services: +1 800 544 9354
	TDD/Hearing Impaired: +1 800 610 4015
	Outside the United States:
	Stock Plans Services International: Fidelity.com/globalcall
Benefit Equalization Plan	Plan Administrator – Benefit Equalization Plan c/o Global Benefits Department, 3 <sup>rd</sup> Floor
	Marsh McLennan
	Waterfront Corporate Center
	121 River Street
	Hoboken, NJ 07030-5794
	For appealing a claim:
	Plan Administrator – Benefit Equalization Plan c/o Global Benefits Department, 3 <sup>rd</sup> Floor
	Marsh McLennan Waterfront Corporate Center
	121 River Street
	Hoboken, NJ 07030-5794

For questions about	
Marsh & McLennan	Contacts
Companies Retirement	For filing a claim:
Plan	Plan Administrator – Marsh & McLennan Companies Retirement
	Plan
	c/o Global Benefits Department, 3 <sup>rd</sup> Floor
	Marsh McLennan
	Waterfront Corporate Center
	121 River Street
	Hoboken, NJ 07030-5794
	For appealing a claim:
	Plan Administrator – Marsh & McLennan Companies Retirement
	Plan
	c/o Global Benefits Department, 3 <sup>rd</sup> Floor
	Marsh McLennan
	Waterfront Corporate Center
	121 River Street
	Hoboken, NJ 07030-5794
Marsh & McLennan	Contacts
Companies 401(k)	For filing a claim:
Savings & Investment Plan	Plan Administrator – Marsh & McLennan Companies 401(k)
	Savings & Investment Plan
	c/o Global Benefits Department, 3 <sup>rd</sup> Floor
	Marsh McLennan
	Waterfront Corporate Center
	121 River Street
	Hoboken, NJ 07030-5794
	For appealing a claim:
	Plan Administrator – Marsh & McLennan Companies 401(k)
	Savings & Investment Plan
	c/o Global Benefits Department, 3 <sup>rd</sup> Floor
	Marsh McLennan
	Waterfront Corporate Center
	121 River Street
	Hoboken, NJ 07030-5794

For questions about	
MMA 401(k) Savings & Investment Plan	Contacts For filing a claim: Plan Administrator – MMA 401(k) Savings & Investment Plan c/o Global Benefits Department, 3 <sup>rd</sup> Floor Marsh McLennan Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794 For appealing a claim: Plan Administrator – MMA 401(k) Savings & Investment Plan c/o Global Benefits Department, 3 <sup>rd</sup> Floor Marsh McLennan Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794
Supplemental Savings &	Contacts
Investment Plan	<ul> <li>For filing a claim:</li> <li>Plan Administrator – Supplemental Savings &amp; Investment Plan</li> <li>c/o Global Benefits Department, 3<sup>rd</sup> Floor</li> <li>Marsh McLennan</li> <li>Waterfront Corporate Center</li> <li>121 River Street</li> <li>Hoboken, NJ 07030-5794</li> <li>For appealing a claim:</li> <li>Plan Administrator – Supplemental Savings &amp; Investment Plan</li> <li>c/o Global Benefits Department, 3<sup>rd</sup> Floor</li> <li>Marsh McLennan</li> <li>Waterfront Corporate Center</li> <li>121 River Street</li> <li>Hoboken, NJ 07030-5794</li> </ul>
Supplemental Retirement Plan	Plan Administrator – Supplemental Retirement Plan c/o Global Benefits Department, 3 <sup>rd</sup> Floor Marsh McLennan Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794 <b>For appealing a claim:</b> Plan Administrator – Supplemental Plan c/o Global Benefits Department, 3 <sup>rd</sup> Floor Marsh McLennan Waterfront Corporate Center 121 River Street Hoboken, NJ 07030-5794

For questions about	
Voluntary Offerings	
Accident Insurance	Claims Administrator Metropolitan Life Insurance Company P.O. Box 80826 Lincoln, NE 68501-0826 Phone: +1 800 GET MET8 (+1 800 438 6388) Website: https://www.metlife.com/mmc
Choice Auto and Home Insurance Program	To receive a quote, apply for coverage, or ask questions: <b>Contact</b> Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration) Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time. Website: www.mmcvoluntarybenefits.com
Critical Illness	Claims Administrator Metropolitan Life Insurance Company P.O. Box 80826 Lincoln, NE 68501-0826 Phone: +1 800 GET MET8 (+1 800 438 6388) Website: https://www.metlife.com/mmc
Hospital Indemnity	Claims Administrator Metropolitan Life Insurance Company P.O. Box 80826 Lincoln, NE 68501-0826 Phone: +1 800 GET MET8 (+1 800 438 6388) Website: https://www.metlife.com/mmc
Identity Protection Benefit Program	Allstate Identity Protection 7350 N Dobson Rd Suite 101 Scottsdale, AZ 85256 <b>Contact</b> Mercer Voluntary Benefits (provided by Mercer Health & Benefits Administration) Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time. Website: www.mmcvoluntarybenefits.com

For questions about	
Legal Assistance Plan	Claims Administrator
	MetLife Legal Plans
	1111 Superior Avenue
	Cleveland, OH 44114-2507
	Phone: +1 800 821 6400 Website: www.mmcvoluntarybenefits.com
	Group #: 130
	(This is the main business address for the Administrator. Be sure to check your claim form or instructions for the address of the claims processing office.)
	Contacts
	For filing a claim:
	MetLife Legal Plans
	1111 Superior Avenue
	Cleveland, OH 44114-2507
	For appealing a claim:
	MetLife Legal Plans
	1111 Superior Avenue
	Cleveland, OH 44114-2507
	For converting your coverage:
	MetLife Legal Plans
	Phone: +1 800 821 6400
	Website: www.mmcvoluntarybenefits.com

Personal Life Insurance	Claims Administrator
Plan	Unum
	1 Fountain Square
	Chattanooga, TN 37402
	Phone: +1 800 635 5597
	Group #: 0008604789
	Contact
	Mercer Voluntary Benefits (provided by Mercer Health & Benefits
	Administration) Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and
	Saturdays 8 a.m. to 2 p.m. Eastern time.
	Contacts
	For filing a claim:
	Unum The Denefite Center
	The Benefits Center P.O. Box 100158
	Columbia, SC 29202-3158
	Phone: +1 800 635 5597
	Finite: +1 800 635 5597 Fax: +1 800 447 2498
	For appealing a claim:
	Unum
	The Benefits Center
	Appeals Unit – 1 North
	P.O. Box 180136
	Chattanooga, TN 37401-3030
	Fax: +1 423 755 8383
Pet Insurance Plan	Claims Administrator
	Nationwide <sup>®</sup>
	Website: http://benefits.petinsurance.com/mmc-pr
	Contacts
	For general information:
	Mercer Voluntary Benefits (provided by Mercer Health & Benefits
	Administration)
	Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and
	Saturdays 8 a.m. to 2 p.m. Eastern time.
	Website: www.mmcvoluntarybenefits.com
Pet Insurance Plan	Claims Administrator
	TrustedPals™
	Website: www.TrustedPals.com/MMC
	Contacts
	For general information:
	Mercer Voluntary Benefits (provided by Mercer Health & Benefits
	Administration)
	Phone: +1 800 225 2265, any business day, 8 a.m. to 9 p.m. and Saturdays 8 a.m. to 2 p.m. Eastern time.

For questions about	
Additional Programs	
Ayco's SurvivorSupport® Financial Counseling Service	The Ayco Company, L.P., A Goldman Sachs Company One Wall Street Albany, NY 12205 Phone: +1 800 235 3417. Normal business hours are Monday through Friday, 8:00 a.m. – 5:00 p.m. Eastern time, with evening appointments available.
Teladoc Medical Experts Program	Claims Administrator Teladoc Medical Experts 1250 Hancock Street Quincy, MA 02169 Phone: +1 800 835 2362 Website: www.teladoc.com/MedicalExperts Contacts For filing a claim: Teladoc Medical Experts 1250 Hancock Street Quincy, MA 02169 For appealing a claim: Teladoc Medical Experts 1250 Hancock Street Quincy, MA 02169 For COBRA coverage: Trion Phone 14 000 204 4007
Bright Horizons Family Solutions	Phone: +1 866 324 4087 Bright Horizons Back-Up Care Bright Horizons Enhanced Family Supports Phone: +1 877 242 2737 – 24 hours a day, 7 days a week Website: Go to <b>clients.brighthorizons.com/mmc</b> First time user: Employer Username is MMCo and Employer Password is 4Backup. Upon registration, create a Username and Password.

For questions about	
Employee Assistance Program (EAP)	<i>Claims Administrator</i> Cigna Behavioral Health 3636 Nobel Drive Suite 150 San Diego, CA 92122 Phone: +1 800 382 3432
	Contacts
	<b>For filing a claim:</b> Cigna Behavioral Health 3636 Nobel Drive Suite 150 San Diego, CA 92122
	For appealing a claim:
	Cigna Behavioral Health 3636 Nobel Drive Suite 150 San Diego, CA 92122
	For COBRA coverage:
	Trion Phone: +1 866 324 4087
	Website: www.mycigna.com
	The Employer ID is <b>mmc</b> . The Employer ID is needed only for initial registration. Under "What best describes you", select "I want to register for the Employee Assistance Program ONLY". Upon registration, create a User ID and Password.
Family Resource Program	LifeCare
	Phone: +1 877 399 8235
	Website: http://member.lifecare.com
	First time user: registration code is MMC and member ID is Employee ID.

For questions about	
Health Advocate Program	Claims Administrator Health Advocate
	3043 Walton Road, Suite 150
	Plymouth Meeting, PA 19426
	Phone: +1 866 799 2488
	Website: www.healthadvocate.com/members
	First time user: Enter Marsh McLennan and click continue. Click on register now to create a username and password.
	Contacts
	For filing a claim:
	Health Advocate
	3043 Walton Road, Suite 150
	Plymouth Meeting, PA 19426
	For appealing a claim:
	Health Advocate
	3043 Walton Road, Suite 150
	Plymouth Meeting, PA 19426
	For COBRA coverage:
	Trion
	Phone: +1 866 324 4087
MSK Direct Program	MSK Direct
	Hours: Any business day, from 8:00 a.m. to 6:00 p.m. Eastern time Phone: +1 844 MMC 2MSK (+1 844 662 2675)
SWORD Health Prevention	SWORD Health
Program	Hours: Monday through Friday, 8:00 am to 6:00 pm Eastern time
	Phone: +1 888 492 1860
	Website: join.swordhealth.com/mm/
	Email: help@swordhealth.com
Transportation	HealthEquity
Reimbursement Incentive	Phone: +1 877 924 3967, 24/7 (with the exception of Federal
Program (TRIP)	Holidays)
	Website: www.healthequity.com
	Click on Login, select WageWorks and click on Employee Login.
	First time user: select register. Returning user: enter username and password.
	Group #: 1732
Educational Programs	·
Scholarship Program	National Merit Scholarship Corporation
-	Phone: +1 847 866 5100